Mayor William I. May, Jr.

#### **CITY OF FRANKFORT**

### **Sewer Department Quarterly Newsletter**

Commissioners
Lynn Bowers
Andrew S. Layson
Robert Roach
Chuck Fletcher

Issue 3, September 2004

#### Rate Increase Scheduled for November 1

In accordance with Ordinance No. 25, 2002 series, a rate increase is scheduled to take effect on November 1, 2004. This is the third in a series of increases approved by the referenced Ordinance. The charge after November 1 will be \$4.62 per one thousand gallons of water used with a minimum monthly charge of 2,000 gallons. This is a 10 percent increase over the rate currently charged. Industrial user's pay an additional surcharge of 20¢ per one thousand gallons of water used for standard strength industrial process wastewater discharged into the City sewers.

This and previous increases have been driven by the aging wastewater infrastructure and the increased problems due to the continuing deterioration of the pipes, manholes, pump stations, and various components of the wastewater treatment plant. The Department has seen a significant increase in our costs to repair this deteriorated infrastructure.

#### Tips to Speed Plan Review

We know that plan review is important to the development community. Following the suggestions below should expedite our review process:

- 1. Talk to us in advance: our staff can provide valuable information on the existing sewer infrastructure. A short meeting on the front end of a project can save valuable time and money, and will enable us to better maintain your schedule. Confidentiality on all projects is important to you as the developer/engineer and to the Department staff as well.
- Make sure you are using our current standards: our standards are constantly being evaluated to provide the Department and the City of Frankfort with the best possible design and construction techniques and materials. Our current Standard Detail sheets were revised in March, 2004.
- 3. Thorough and complete design: the more complete and thorough the design and the information provided for our review, the faster the project will move through the review process.

#### **Taking Care of Business** (excerpts from customer letters and phone calls):

- ⇒ "I want to let you know how much my maintenance staff appreciated the assistance given to them by your staff (Mark Pardi, Terry Hopper, Dan Johnson, Jeff Perry, Dano Fey, T.J. Gaines, J.B. Satterwhite and David Stivers) on June 30 and July 1 at 213 East Third Street. It was a bit of a nightmare for our tenants and staff, but with your help the problem was discovered"—Carole H. Anthony, Executive Director, Housing Authority of Frankfort.
- ⇒ "Thank you for investigating and fixing my sewer problem on July 6. Jeff Perry and T.J. Gaines were polite and very nice. They went the extra mile to get the job done. You don't see many young people today with such a professional attitude and work ethnic"—Irene Bingham of Chandler Avenue.
- ⇒ "I would like to thank Bill Scalf, Robert Barker, Bob Peterson, Greg Hosley and the other FSD personnel that assisted us with the sewer line extension. All of your help during the design, construction, inspection, public relations and all other aspects of the project has been greatly appreciated"-Keith Parker, P.E., Dept. of Fish & Wildlife.



### EMPLOYEE OF THE QUARTER AWARD

The Sewer Department recently instituted an Employee of the Quarter Award. The award was created to recognize an employee each quarter that provides excellent service to our customers or an employee that has exhibited outstanding performance in the execution of their duties.

The recipient of this award for the second quarter of 2004, is Daniel "Dano" Fey. The Department received several compliments from the public on Mr. Fey's performance. Mr. Fey was recently assigned as the lead employee for the Department's hydro-excavating truck.

FSD Contact Information Monday—Friday 8:00 a.m.—4:30 p.m.

Phone: (502) 875-2448 Fax: (502) 223-7857

- William R. Scalf, Jr., P.E.
   Director
- Robert Barker, Deputy for Collection System Operations & Expansion
- Robert Oerther, Deputy Director of Operations
- Robert Peterson, Staff Engineer
- Carol Atha, Administrative Aide
- Lisa Hockensmith, Office Asst.

Visit our website at: www.cityoffrankfortky.com

## Expanding our knowledge and expertise to serve our community better . . .

- July 21-22 (Christy Pratt, Willett Lee, T.J. Gaines, Terry Hopper, Jeff Perry, Greg Miley, David Stivers, Bernard Woods, Greg Thurman, Daniel Fey, Jeff Hamblen, Chris Markey, Jesse Brownlee, Fred Loman, Glen Sanford, Danny Hammond, Brian Satterwhite, Daryll Ballinger, Stanley Green, Eugene Moore) ProLift Lift Training and Certification at the Wastewater Treatment Plant.
- July 21-24 (Bill Scalf) WEF Conference in Nashville, Tennessee.
- August 11-12 (FSD employees) Sexual Harassment Seminar at City Hall sponsored by Human Resources.
- August 30—September 1 (Bob Oerther) KY Rural Water Association's 25th Annual Technical Conference and Exhibition a the Galt House in Louisville.
- September 14-17 (Christy Pratt and Chris Markey) Commonwealth of Kentucky's Training and Certification for Wastewater Treatment Operator's in Prestonsburg.
- September 29 (All employees) ORR Safety Training on Gas Monitoring and Calibrations.



#### Sewer Trivia . . .

The first "necessary" ever built in English history was built by Sir John Harrington. He built the toilet in 1596 for his godmother, Oueen Elizabeth I and installed it for her use

in Richmond Palace. Although the Queen did use it, the toilet and Harrington were subject to great ridicule. Harrington never made another. It would be another 200 years before the idea took hold again.

In 1778, Joseph Brahma, a locksmith and engineer, patented an improved version that was more like the modern toilet. It included two hinged valves. An original is still used today in the House of Lords. The "Brahma" also became a prototype for closets on boats and ships. The technology and engineering patented by Brahma has been improved upon and is still in use today.

# Focus on Mansoor "Bo" Bozorgzad Pretreatment Coordinator/Chemist



Bo began his employment with the City in July, 1991. He received his Bachelor's degree in Chemistry and Mathematics from Morehead State University.

As pretreatment coordinator, Bo meets with industrial managers to inspect, monitor, sample and analytically test their discharge to determine compliance with their discharge permits. He also makes changes in their discharge permits when an industry makes process changes, changes in ownership or increases capacity. Bo determines if an industry is out of compliance with local, State or Federal regulations.

Other duties include water quality sampling and testing of the Kentucky River, combined sewer overflows, wastewater treatment plant process control parameters and plant discharge for contaminants before its return to the Kentucky River.

He is a naturalized American and a native of Iran. Bo is married with one son and two granddaughters. He lives on a small farm outside Lawrenceburg and keeps himself busy helping take care of two horses, two dogs, four cats and mowing six acres of ever-growing grass.

Frankfort Sewer Department—Page 2

Frankfort Sewer Department 1200 Kentucky Avenue Frankfort, KY 40601

ADDRESS CORRECTION REQUESTED